



Keep Your Maintenance Process Moving

For increased resident satisfaction

RealPage® Facilities helps you streamline your maintenance processes, manage the condition of your communities and measure maintenance performance.

With RealPage Facilities and the Mobile Facilities App, you'll be able to keep your maintenance team members in the field, raise maintenance service levels and lower response times—all factors that lead to less busywork, decreased costs, and most importantly, greater resident satisfaction.

ELIMINATE PAPERWORK AND MANUAL PROCESSES

The Mobile Facilities App for iOS and Android devices reduces paper costs, increases efficiency and saves time for on-site personnel.

- Assign work orders quickly to service maintenance professionals in real time
- Enable your maintenance team members to document activities, record labor time and close requests while in the field
- Sync data automatically with RealPage Facilities once coverage is restored if the team member is working offline (outside of cell coverage)

- Enable maintenance professionals to upload photos and notes as they perform inspections
- Maintain a built-in record of past inspections
- Perform custom inspections by creating templates for your community

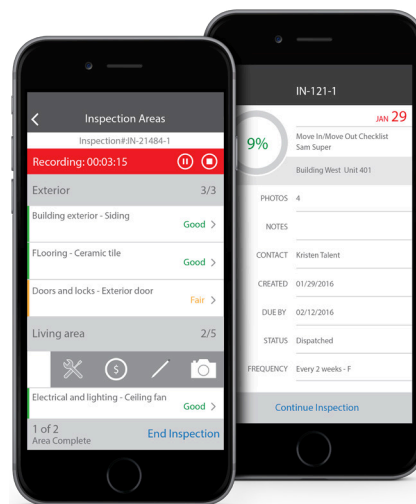
EASILY MEASURE PERFORMANCE WITH CONCISE REPORTING

With RealPage Facilities, you can easily manage and measure service request response times and volumes, maintenance team member performance and apartment maintenance costs. Custom reporting populated from the Inspections Module allows you to track productivity of tasks and follow trends of items that consistently need replacing. You'll be able to quickly determine where improvements are needed so you can take the appropriate action to ensure high resident satisfaction.

PERFORM AND TRACK INSPECTIONS QUICKLY AND READILY

The inspections tab allows you to perform move-in/move-out inspections, create new service requests, upload photos and manage make-readies from your mobile device.

- Create a logical, detailed flow with how to inspect units and a service request while performing inspections



SEAMLESS INTEGRATION WITH REALPAGE SOLUTIONS

RealPage Facilities seamlessly integrates with OneSite® Leasing & Rents, ActiveBuilding® and RealPage Contact Center for greater accuracy and consolidation of maintenance functions.